



TOWN OF GREENVILLE ORDINANCE NO. 2020-W-015

ORDINANCE CONCERNING SERVICES AND NON-REOCCURRING RATES CHARGES FOR THE GREENVILLE WATER UTILITY GREENVILLE, INDIANA.

WHEREAS, the Greenville Water Utility Council of the Town of Greenville, Indiana, in the interest of controlling cost of operating expenses has deemed it necessary that the Greenville Water Utility Council updates non-sufficient fund (NSF), customer requested services and non-reoccurring fees and charges.

NOW, THEREFORE, BE IT ORDAINED BY THE GREENVILLE WATER UTILITY COUNCIL OF THE TOWN OF GREENVILLE, INDIANA, AS FOLLOWS:

1. Fees are as followed:

- **Service Run \$35** – This will be charged for any dispatch at a customer's request, provided the cause is not deemed to be the Utility's responsibility. This covers the administrative management and maintenance costs associated with these requests.
- **Emergency/After-Hours Service Runs \$50** – Normal business hours are 8:00 am – 4:30 pm, Monday – Friday. This will be charged for any after-hours dispatch at a customer's request, provided the cause is not deemed to be the Utility's responsibility. This covers the administrative management and maintenance costs associated with these requests.
- **New Account Initialization \$35** - This covers the administrative and maintenance expenses for generating a new account and obtaining the initial read/connecting service to start a new account. This would be a nonrefundable charge along with the member deposit.
- **Water Member deposit \$150**- Currently the minimum water bill for 3 months is \$94.86. The average water bill is \$65/month. According to our policy the customer can avoid disconnect for 2.5 months. This can easily exceed the \$100 membership fee and leave an unrecovered negative balance.
- **Sewer Member deposit \$100**- The minimum combined bill in Heritage Springs Subdivision is \$96.62. While we have limited bad debt in Heritage Springs, this can almost deplete our \$100 water deposit in one month. At the 2.5-month mark our exposure is \$289.86 due to the sewer charges.
- **New service installation \$2000 for a short service, \$2200 for a long service (5/8 x 3/4 meter only)**- A short service is a location where the main is on the same side of the road as the final location of the meter. A long service is a location where the main is on the opposite side of the road of the final



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location of the meter. These costs are higher due to extra equipment and materials and potential asphalt repair.

- **New Service sized above a 5/8 x 3/4 meter will be the actual cost of installation and no less than a standard 5/8 x 3/4 meter installation cost**
 - **Reconnection Fee \$50 – Fee Unchanged**
 - **Backflow test registration \$35-** Cross-connection and backflow prevention is a required program per Indiana Dept of Environmental Management. Every backflow prevention device must be tested every year per those requirements. Greenville has partnered with BSI Online to manage the customer notification and report retention. Each report filed with BSI will be charged an administrative fee of \$35. \$20 less 5% per registration will be refunded to Greenville Water Utility to cover expenses.
 - **Hydrant meter rental-** At times, a customer or contractor requests the use of a hydrant to fill a pool or a tank. These can present a cross-connection hazard and a loss of water if not handled properly. We have hydrant meters in two sizes 2.5" meter with a check valve and a 5/8 x 3/4 meter. The 2.5" meter rental fee- \$200 deposit plus \$10 per day or \$50 per 7 days whichever is less expensive. The 5/8 x 3/4 meter rental fee- \$50 deposit plus \$5 per day \$25 per 7 days whichever is less expensive. At the end of the rental the water usage will be calculated at the current rate for 1000 gallons and will be billed accordingly.
2. Non-Sufficient Fund Check
 - a. If a Greenville Water Utility customer pays their account to prevent water service disconnection with a check that is returned because of NSF, it shall be considered as non-payment of account. Water service shall be disconnected and a reconnection fee and payment in full of their account shall be paid in full before water service can be reconnected.
 - b. If the water disconnection was created by a water leak that has caused an unusually high charge, a repayment agreement may be proposed by the Greenville Water Superintendent to the Greenville Water Utility Council for approval to prevent service disconnection.
 3. This ordinance replaces Ordinance No. 2010-W-010
 4. The Town of Greenville Clerk Treasurer shall publish this Ordinance within 30 days in the New Albany Tribune after passage.
 5. The Town of Greenville Clerk Treasurer shall attach a copy of the publication and related information to the original signed Ordinance for documentation purposes and all documents be uploaded to the Town's website.



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6. The Town of Greenville Clerk Treasurer shall have this Ordinance recorded with the appropriate State of Indiana Regulatory Agencies.

ADOPTED BY THE TOWN AND WATER UTILITY COUNCIL OF GREENVILLE, INDIANA ON
THE 12 DAY OF October, 2020.

PRESIDENT OF THE GREENVILLE WATER
UTILITY AND TOWN COUNCIL OF
GREENVILLE, INDIANA

GREG REDDEN, PRESIDENT

JACK TRAVILLIAN
CLERK/TREASURER

PREPARED BY: GREG REDDEN AND AUDI
FINDLEY

REVIEWED BY: HEATHER PETERS